

Commercial Claims Adjuster – Liability/Bodily Injury (Intermediate to Senior)

Reporting to the VP of Commercial Claims, the primary purpose of the Liability/BI Claims Adjuster is to investigate, evaluate, negotiate, and resolve commercial liability bodily injury claims of moderate to higher complexity; ensuring claims are handled in a timely, fair, and cost-effective manner while delivering service consistent with Old Republic's exceptional customer service standards.

Responsibilities:

- Investigate, evaluate, negotiate, and resolve moderate to complex claims within delegated authority, ensuring full compliance with ORIC policies and procedures.
- Conduct and coordinate comprehensive loss investigations, gathering accurate and timely information to support effective claim evaluation.
- Establish, document, and maintain appropriate loss and expense reserves; regularly review and adjust reserves to reflect evolving exposures.
- Build and maintain strong, professional relationships with brokers, clients, and key stakeholders.
- Negotiate fair and timely claim settlements within granted authority limits.
- Effectively manage claim inventory, including diary systems and pending files, to ensure timely resolution.
- Select, retain, and manage external counsel, independent adjusters, and other third-party experts as required.
- Exercise sound independent judgment within assigned financial authority.
- Prepare detailed large-loss reports, including a comprehensive analysis of liability, damages, and exposure.
- Identify subrogation opportunities and pursue recovery efforts where applicable.
- Provide accurate, timely updates and insights to internal and external stakeholders regarding claim status and developments.
- Deliver a high standard of customer service, ensuring responsiveness, professionalism, and positive client outcomes.

Qualifications:

Educational/Experience:

- Post-secondary education or equivalent related work experience
- CIP designation is preferred, or equivalent level work experience and actively pursuing CIP
- Minimum five years of progressive experience handling bodily injury claims, including litigation-managed files

Skills/Abilities:

- Strong verbal and written communication skills with the ability to influence and negotiate effectively
- Excellent organizational, analytical, and decision-making abilities

- Proven expertise in file management and driving claims to successful resolution
- Solid understanding of coverage analysis and liability assessment
- Demonstrated ability to build and maintain collaborative relationships
- Exceptional customer service orientation and client focus
- Experience with mediations, pre-trials, and trials is considered an asset
- Knowledge of trucking Auto liability exposures is an asset

This role is eligible for our Hybrid work model.

Salary Range: \$70,000 - \$95,000 annual (depending on skill, education, experience)

Please submit resume and cover letter to HR@orcanada.com. We thank all applicants for their interest; however, only those selected for an interview will be contacted.

Old Republic Canada is an equal opportunity employer. Accommodation will be provided for qualified applicants with a disability throughout all parts of the hiring process. If you require an accommodation due to a disability, please contact Human Resources and we will work with you to determine an appropriate accommodation. Applicants need to make their needs known in advance.